

您的保单已签发, 接下来...

太平洋人寿 电子交付服务 (PL eDELIVERY)

适用于 PL Promise 人寿保险产品¹



PACIFIC LIFE

太平洋人寿保险公司

为了更加便捷高效, 太平洋人寿为您提供 eDELIVERY 服务。通过数字方式交付您的人寿保险保单, 您可以随时随地访问、签署您的保单并进行电子支付。

以下是具体操作步骤:



第一步 查收电子邮件

保单签发后, 您(投保人)将收到一封电子邮件, 要求您接受保单并进行电子签名。该电子邮件将由 eDelivery@PacificLife.com 发送。

电子邮件示例



PACIFIC LIFE

主题: 您的来自太平洋人寿的人寿保险保单

尊敬的[您的姓名]:

保单编号: 您的账号

您已经可以审阅和批准您的人寿保险保单。
请按照以下说明接收您的保单资料。
您必须在保单生效前以电子方式完成该流程。
要访问您的保单资料, 请点击下方链接。
这是一个具有时效性的流程, 需要您立即予以关注。

[访问保单](#)

**请留意您的收件箱,
查收包含类似内容的电子邮件!**

本资料必须随附英文版本。

¹ PL Promise 条款(表单系列 P16LYT 和 S16LYT10、S16LYT15、S16LYT20、S16LYT25 或 S16LYT30, 根据所选均衡保费期和保单签发州的不同而异)。PL Promise 转保 UL(表单 #P17LYCUL, 根据保单签发州的不同而异)。PL Promise GUL(表单系列 P18PRUL、S18PRUL, 根据保单签发州的不同而异)。



第二步 登录您的保单

通过安全保密的登录流程访问您的保单文件。

登录时, 我们需要:

- 社会保险号 (SSN) 的最后四位
- 邮政编码
- 出生日期

请注意!

用户有 5 次尝试成功登录的机会, 否则账户将被锁定。需要帮助? 请联系太平洋人寿新业务服务部, 电话: 844-276-5759, 接通后选择“1”。

eDelivery 客户登录

欢迎!

您现在可以审阅您的保险文件了,
为确保您的信息安全保密, 请回答以下问题:

您社会保险号的最后四位
数字

您的邮政编码 (5 位)

您的出生日期 (MM/DD/YYYY)

 登录



第三步 查看您的保单摘要

成功登录 eDelivery 系统后, 您将看到一个屏幕, 上面汇总了您的人寿保险保单详细信息。请选择 PDF 格式预览您的保单。请务必仔细审阅!

保单详情摘要

拟投保的被保险人

保单编号

保单计划名称

签发年龄

保额

费率等级

缴费频率

交付到期日

下一步是审阅并接受您的保单

第一步: 预览您的保单



太平洋人寿 PLIC 产品保单

如果无法打开 PDF, 请禁用弹出窗口阻止程序



第四步 选择支付偏好并设置付款计划

快速了解如何浏览付款屏幕选项, 然后选择:

1. 您的初始付款方式
2. 您未来付款的频率和方式

频率	方式 ²
每月	仅限信用卡或银行账户
每季度	银行账户或直接账单
每半年	银行账户或直接账单
每年	银行账户或直接账单



第五步 电子签署您的保单文件

这非常简单快捷。

- 首先, 当出现提示时, 选择“同意”使用电子记录和签名, 然后继续到 DocuSign 进行电子签名
- 然后, 务必在第一个签名部分选择“采用您的签名”
- 最后, 查看并点击每个文件上的签名, 直到弹出“完成”按钮



第六步 签署完成的保单将交付给太平洋人寿进行投保

电子签名完成! 恭喜您通过 eDelivery 获得太平洋人寿保单!

您的电子签名文件将送交太平洋人寿进行审核。保单最终确定后, 您将收到来自 LYNLifeNB@PacificLife.com 的电子邮件, 提示您在“我的生活账户”上注册, 以访问您的完整保单资料。

常见问题

如果我需要更改保单上的付款人, 该怎么办?

您需要通过 eDelivery 网站请求重新签发, 并提供以下信息: 付款人姓名、地址 (包括邮政编码)、出生日期 (DOB) 和 SSN。保单将重新签发, 并向付款人发送一个链接, 以完成 eDelivery 流程的付款部分。

如遇 eDelivery 或电子签名方面的问题, 请联系太平洋人寿新业务部, 电话: 844-276-5759, 接通后选择“1”。

我可以更改我的银行账户信息吗?可以!

我可以暂停并稍后回来完成 eDelivery 和电子签名吗?可以!

还有更多问题?我们随时为您服务。

2 信用卡仅适用于首次缴纳保费。仅限 Mastercard 或 VISA 卡。不适用于万能寿险产品, 亦不适用于内华达州、纽约州或宾夕法尼亚州。

太平洋人寿承诺

当您购买人寿保险时，您是在为现在、未来或 30 年后的自己购买一份承诺。150 多年来，太平洋人寿保险公司已为数百万家庭兑现了这一承诺。作为一家相互保险公司，我们对投保人负责，而非股东。我们着眼于长远，保持财务实力，并以投保人的最大利益行事。选择太平洋人寿，您就是选择了一家关心您的公司。

太平洋人寿是产品提供方。太平洋人寿并非财产受托机构，因此公司不向客户提供保险或投资产品的投资建议或产品推荐。

在某些情况下，将您现有的人寿保险或年金转保可以使您受益。但一般来说，转保不符合您的最佳利益。您的寿险提供商可向您提供有关转保对您的保险计划可能会产生何种影响的详细信息。您应仔细比较现有保单与拟定的保单之间的成本和收益（包括任何适用的退保费），以确定转保是否符合您的最佳利益。

请注意，太平洋人寿保险公司的产品、资料（包括但不限于保险产品申请表）和服务仅提供英语版本。此外，任何及所有通信（包括但不限于拨打下面所列电话号码）将仅收到英文回复。在某种程度上，由于翻译版本本身存在局限性，因此本手册可能与英文版本有所不同。如果发生涉及本手册的争议或投诉，则英文版本为正式版本，并将控制争议或投诉的解决，而其他语言版本仅供参考，不得解释为修改或变更太平洋人寿保险公司的产品和/或保单。

Please note, Pacific Life Insurance Company products, materials (including, but not limited to, the application for insurance products), and services are only available in English. Additionally, any and all communications, including, but not limited to, calls made to the phone numbers listed below, will only receive a response in English. Due in part to limitations inherent in translations, this brochure may be different from the English version. In the event of a dispute or complaint that references this brochure, the English version is the official version and shall control the resolution of the dispute or complaint, while the foreign language version is for informational purposes only and may not be construed to modify or change the Pacific Life Insurance Company product and/or policy.



太平洋人寿拥有除纽约州之外的美国各州保险营销牌照。
产品/资料的适用性可能会因州而异。

保险产品及其承诺，包括可选的保险项目及任何收益率，均由承保公司自身的财务实力和理赔能力提供保障。请考察人寿保险公司的实力是否足以保障其保险承诺，因为出售保险产品的代理经销商，保险经纪，或保险销售机构及其附属机构不会为这些承诺提供保障。这些机构实体及其代表均不对承保公司的理赔能力做出保证。

人寿保险需经核保并批准申请，并可能产生每月保单费用。

本文提及的公司及其关联公司与太平洋人寿保险公司无隶属关系。太平洋人寿通过独立的第三方人寿保险提供商销售其产品，这些提供商可能与多家保险公司有合作关系，其中可能包括太平洋人寿。

太平洋人寿保险公司总部位于加利福尼亚州纽波特比奇。

理财与保险产品:非储蓄类	不受任何联邦政府机构的保险保护	
不受美国联邦保险公司 (FDIC) 的理赔保护	无银行担保	有价值折损的可能

Your Policy Is Issued, Now What...

PL eDELIVERY

For PL Promise Life Insurance Products¹



PACIFIC LIFE

Pacific Life Insurance Company

For greater ease and efficiency, eDelivery from Pacific Life is here for you. Digital delivery of your life insurance policy lets you access and sign your policy and pay electronically so you can take care of business at your convenience.

Here's how it works.



STEP 1 Check Your Inbox For An Email

Once your policy has been issued, you (the policyowner), will receive an email to accept the policy and eSign your forms. The email will be sent from eDelivery@PacificLife.com.

Sample Email



PACIFIC LIFE

Re: Your Life Insurance Policy from Pacific Life

Dear Your Name,

Policy Number: Your Account Number

Your life insurance policy is ready for your review and approval. Follow the instructions below to receive your policy package. You must complete the process electronically before your policy is effective. To access your policy package, you will need to follow the link below. This is a time sensitive process and requires your immediate attention.

[Access Policy](#)

Keep your eyes on your inbox for an email like this!

This material must be accompanied by the English version.

¹ PL Promise Term (Form Series P16LYT and S16LYT10, S16LYT15, S16LYT20, S16LYT25, or S16LYT30, varies based on level premium period chosen and state of policy issue). PL Promise Conversion UL (Form #P17LYCUL, varies based on state of policy issue). PL Promise GUL (Form Series P18PRUL, S18PRUL, varies based on state of policy issue).



STEP 2 Log In To Your Policy

Access your policy documents with a secure and confidential login process.

To log in we'll need:

- Last four digits of Social Security Number (SSN)
- Zip Code
- Date of Birth

PLEASE NOTE! Users have 5 attempts to successfully log in before account is locked. Need help? Contact Pacific Life New Business Services at 844-276-5759, Option 1.

eDelivery Consumer login

Welcome !

Your insurance document is available for review, to ensure your information remains secure and confidential, please answer the questions below :

Last four digits of your Social Security Number

Zip code of your Mailing address (5 Digit)

Your Date of Birth (MM/DD/YYYY)

 Login



STEP 3 View Your Policy Summary Details

Once you successfully log in to the eDelivery, you will see a screen summarizing your life insurance policy details. Preview your policy by selecting the PDF. Be sure to give it a careful review!

Policy Details Summary

Proposed Insured

Policy Number

Policy Plan Name

Issue Age

Face Amount

Rate Class

Payment Frequency

Delivery Expiration Date

Next Steps to review and accept your policy

Step 1: Preview Your Policy



Pacific Life Insurance Policy for PLIC product

If unable to open PDF, Please disable popup blocker



STEP 4 Select Payment Preferences + Set Payment Plan

Take a quick tutorial on how to navigate the payment screen options, then choose:

1. Your method of payment for your initial payment, and
2. Your frequency and method of future payments.

FREQUENCY	METHOD ²
Monthly	Credit Card Only or Bank Account only.
Quarterly	Bank Account or Direct Bill
Semi-Annually	Bank Account or Direct Bill
Annually	Bank Account or Direct Bill



STEP 5 eSign Your Policy Documents

It's simple and quick.

- First, when prompted select “agree” to use electronic records and signatures then “continue” on to DocuSign to eSign your policy documents and delivery requirements
- Then, be sure to “adopt your signature” on the first signature section
- Finally, review and click sign on every document until the “finish” button pops up



STEP 6 Completed Policy Is Delivered to Pacific Life for Placement

eSign Completed! Congratulations on obtaining your Pacific Life life insurance policy via eDelivery!

Your eSigned documents will go to Pacific Life for review. Once your policy is finalized you will receive an email from LYNLifeNB@PacificLife.com with a prompt to register on “MY LIFE ACCOUNT” where you can access your completed policy package for your records.

FAQs

What happens if I need to change the payor on the policy?

You would need to request a reissue via the eDelivery website and provide the following information: Payor Name, Address including Zip Code, Date of Birth (DOB), and SSN. The policy will be reissued and a link sent to the payor to complete the payment portion of the eDelivery process.

Can I change my bank account information? Yes!

Can I pause and come back to finish eDelivery & eSigning later? Yes!

More questions? We're here for you.

Contact Pacific Life's New Business Team at 844-276-5759, option 1, for troubleshooting eDelivery or eSign.

² Credit card is only available for initial payment premium. Mastercard or VISA only. Not available for Universal Life Products or in the states of Nevada, New York, or Pennsylvania.

The Pacific Life Promise

When you purchase life insurance, you’re buying a promise for today, tomorrow, or 30 years from now. For more than 150 years, Pacific Life Insurance Company has fulfilled that promise for millions of families. As a mutual company, we answer to our policyowners, not shareholders. We take a long-range view in preserving our financial strength and acting with the best interests of our policyowners. When you choose Pacific Life, you choose a company that cares about you.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.

Please note, Pacific Life Insurance Company products, materials (including, but not limited to, the application for insurance products), and services are only available in English. Additionally, any and all communications, including, but not limited to, calls made to the phone numbers listed below, will only receive a response in English. Due in part to limitations inherent in translations, this brochure may be different from the English version. In the event of a dispute or complaint that references this brochure, the English version is the official version and shall control the resolution of the dispute or complaint, while the foreign language version is for informational purposes only and may not be construed to modify or change the Pacific Life Insurance Company product and/or policy.



Pacific Life Insurance Company is licensed to issue insurance products in all states except New York.
Product/material availability and features may vary by state.

Insurance products and their guarantees, including optional benefits and any crediting rates, are backed by the financial strength and claims-paying ability of the issuing insurance company. Look to the strength of the life insurance company with regard to such guarantees as these guarantees are not backed by the broker-dealer, insurance agency, or their affiliates from which products are purchased. Neither these entities nor their representatives make any representation or assurance regarding the claims-paying ability of the life insurance company.

Life insurance is subject to underwriting and approval of the application and may incur monthly policy charges.

The company(ies) referenced, and its associates, are not affiliated with Pacific Life Insurance Company. Pacific Life offers its products through independent third-party life insurance producers who may be appointed with multiple insurance carriers, which may include Pacific Life.

Pacific Life Insurance Company’s Home Office is located in Omaha, NE.

Investment and Insurance Products: Not a Deposit	Not Insured by any Federal Government Agency	
Not FDIC Insured	No Bank Guarantee	May Lose Value